



St Francis Catholic Primary School

Data Protection Policy

Adopted by the Governing Body on _____

Signed:.....Chair of Governors

Review Date: _____



Information Commissioner's Office
Promoting public access to official information
and protecting your personal information

Data Protection Policy

St Francis Catholic Primary School has an obligation under the Data Protection Act 1998 to let parents and carers know what information the school holds about parents/carers and the children and how it may be shared. The Privacy Notice is designed to do this. This notice will be issued to all parents on an annual basis.

St Francis Catholic Primary School processes personal data about its pupils and is a 'data controller' in respect of this for the purposes of the Data Protection Act 1998. It processes these data to:

- support the teaching and learning of pupils;
- monitor and report on their progress;
- provide appropriate pastoral care;
- support a child in their transition to and between settings and schools;
- assess how well the setting, school or provider as a whole is doing.

These data include contact details and the pupil's assessment results, attendance information, and characteristics such as ethnic group, special educational needs and any relevant medical information, and other relevant contextual information. Such data may include information passed on to this school by previous schools.

The data may only be used or passed on for specific purposes allowed by law between partner organisations such as the Local Authority (LA), health and social services; the Department for Education (DfE); youth and police services. All these organisations are data controllers in respect of the data they receive and are subject to the same legal constraints by law in how they deal with the data.

The Local Authority, and its partners, uses information about children for whom it provides services, to enable it to carry out specific functions for which it is responsible, such as the assessment of any special educational needs the child may have. It also uses the information to derive statistics to inform decisions on (for example) the funding of schools, and to assess the performance of schools and set targets with them.

Pupils, as data subjects, have certain rights under the Data Protection Act, including a general right to be given access to personal data held about them by the data controller.

If more information is required about how the Local Authority (LA) and/or DfE store and use information, the following can be used:

http://cms.walsall.gov.uk/index/council_and_democracy/data_protection.htm
<http://www.education.gov.uk/researchandstatistics/childrenandyoungpeople/a0064391/who-the-department-passes-pupil-data-to>

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Data Protection Officer
Customer Focus and Intelligence
Business Change
Civic Centre
Darwall Street
Walsall
West Midlands
WS1 1TP

Telephone: 01922 653219
Email: dataprotection@walsall.gov.uk

Public Communications Unit
Department for Education
Sanctuary Buildings
Great Smith Street
London
SW1P 3BT
Website: www.education.gov.uk
Email: <http://education.gov.uk/help/contactus>
Telephone: 03700 000 2288

What rights exist for access to a pupil's personal information?

There are two distinct rights to information held by schools about pupils:

1. The subject access right – Under the Act, a pupil has the right to a copy of their own information. In certain circumstances, requests may be made by a parent on behalf of their child.
2. Rights to the educational record – Under the Education (Pupil Information) (England) Regulations 2005, referred to here as the Regulations, a parent has the right to access their child's educational record.

Under the subject access right, parents will be able to see all the information about their child only when the child is unable to act on their own behalf or gives their consent.

Who has responsibility for requests for information?

Under the Regulations, requests from parents to view their child's educational record should be dealt with by the Board of Governors. All other requests for personal information from the pupil, or someone acting on their behalf, should be dealt with by the school.

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In practical terms, this will make little difference in dealing with requests. However, it is important that requests for personal information are passed to the appropriate person as soon as possible after the request is received.

1 The subject access right

Under the Act, a pupil, or someone acting on their behalf, has the right to access their personal information held by the school.

This includes:

- information held on computer (or other automated means);
- information held in structured files;
- information in the educational record regardless of the form in which it is held; and
- unstructured information, for example, held in loose correspondence.

It is likely that most pupils' personal information will be held by a school as part of pupils' educational records. These are described in more detail below in the section 'What is an educational record?' However, there is a possibility that some pupil information could fall outside this, for example, information provided by the parent of another child.

Requests should be made in writing and the school is entitled to ask for any further information reasonably required to locate the information and satisfy itself about the identity of the person making the request.

A pupil is also entitled to be told whether or not the personal information they want is held by the school, and to ask what that information is. They will also be entitled to a description of the information, the purposes it is used for, who it is released to, and any information available about the source of the information. The information must be supplied in an intelligible form (so any codes should be explained) and should be in hard copy unless it is not possible to do this or would involve a disproportionate effort, or if the pupil or parent agrees to access the information in another form.

At what age can a child make their own subject access request?

The Act does not specify an age at which a child can make their own request for access to their information. When a request is received from a child for access to their own information, those responsible for responding should take into account whether:

- the child wants their parent (or someone with parental responsibility for them) to be involved in the request; and
- the child properly understands what is involved in making the request and the type of information they will receive.

As a general guide, a child of 12 or older is expected to be mature enough to

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understand the request they are making. A child may, of course, be mature enough at an earlier age or may lack sufficient maturity until a later age, and so requests should be considered on a case-by-case basis.

When can a parent or other person make a general subject access request on behalf of their child?

If the child cannot understand the nature of the request, someone with parental responsibility can ask for the information on the child's behalf and receive the response. A child who understands the nature of an access request may ask an adult to act on their behalf. Anyone can appoint an agent in this way and those responsible for responding should treat the agent's request as though it came from the child. If it is not clear whether an adult has parental responsibility for the child or is acting as their agent, then this should be clarified before responding to the request.

What happens if there is information about other individuals in the information requested?

Where the response includes information about another individual, the request should be considered carefully. There is a duty to consider the rights of the individual making the request and the privacy of any other individuals who may be identified. For advice on how to deal with general subject access requests containing information about another individual the ICO guidance '[Subject access requests involving other people's information](#)' should be referred to.

Can any other information be withheld?

There are two situations when information may be withheld. The first is when the information is covered by an exemption in the Act (see (a) below). The second is when the cost of supplying information held in an unstructured way would exceed the set limits (see (b) below).

(a) The main exemptions when information may be withheld relate to:

- information which might cause serious harm to the physical or mental health of the pupil or another individual;
- cases where the disclosure would reveal a child is at risk of abuse;
- information contained in adoption and parental order records
- information given to a court in proceedings under the Magistrates' Courts (Children and Young persons) Rules 1992;
- copies of examination scripts; and
- providing examination marks before they are officially announced.

If the information relates to exam marks and scripts the ICO guidance on '[Individuals' rights of access to examination records](#)' should be referred to.

The ICO Office should be contacted to obtain detailed advice about how an exemption applies.

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(b) Unstructured personal information.

The Act limits the action a school must take to respond to a request from a child, or parent acting for them, for personal information held manually and in a completely unstructured way. This needs to be distinguished from personal information held in highly or partly structured files, such as a teacher's own records with sections for different classes and pupils, to which the normal rules of subject access apply.

Where the request is for unstructured personal information, schools are entitled to ask for a description of the information to help them find it. They do not have to supply the information, or confirm whether or not it exists, if it would cost more than £450 to do either of these things. This cost structure is in The Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.

Guidance on this is available from the Department for Constitutional Affairs website at www.foi.gov.uk/practitioner/feesguidance.htm

2 The parents' right of access to their child's educational record

As stated earlier the Regulations give a parent their own independent right to a copy of their child's educational record.

What is an educational record?

The Regulations provide a legal definition of an 'educational record' (mirrored in Schedule 11 of the Act with the addition of any statement of special educational needs and any personal educational plan). The definition is wide and includes, regardless of its form, any information about current and past pupils that is processed by or for a school's governing body or teacher. It includes a 'curricular record', defined as a formal record of a pupil's academic achievements, other skills and abilities and progress in school.

The educational record is confined to information that comes from a teacher or other employee of a local authority or school, the pupil or their parents. Communications about a particular child from head teachers and teachers at a school and other employees at an education authority will therefore form part of that child's official educational record, as will correspondence from an educational psychologist engaged by the governing body under a contract of services. It may also include information from the child and their parents, such as information about the health of the child. Information kept by a teacher solely for their own use does not form part of the official educational record.

How should a request be made?

A parent should make the request in writing to the Board of Governors.

Can any of the information in the educational record be withheld from the parent?

Generally, any information that could not be disclosed to the child under the Act or to which they child would not have a right of access under the Act should not be disclosed to a parent exercising their independent right of access under the Regulations.

3 What are the timescales for dealing with requests?

Requests for information from pupils, or parents, for information that contains, wholly or partly, an educational record must receive a response within fifteen school days. Unless a parent simply asks to see the official educational record under the Regulations, schools and authorities are entitled to receive any fee first (see below).

Most requests for information are likely to ask for at least some information in the educational record. However, should a subject access request be made just for personal information outside the educational record, a response must be made promptly and at most within forty calendar days. However, the forty days do not begin until after the fee (see below) and any further information about identity or the location of the information is received.

4 Can a charge be made for accessing personal information?

If a pupil or parent acting on their behalf requests makes a subject access request for personal information containing, in whole or part, the 'educational record', the amount that can be charged depends on the number of pages provided. The fees work on a scale basis as shown below:

Number of pages	Maximum fee
1-19	£1
20-29	£2
30-39	£3
40-49	£4
50-59	£5
60-69	£6
70-79	£7
80-89	£8
90-99	£9
100-149	£10
150-199	£15
200-249	£20
250-299	£25
300-349	£30
350-399	£35
400-449	£40
450-499	£45
500+	£50

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If a pupil, or parent acting on the pupil's behalf, makes a subject access request which does not include any information from the educational record, the maximum fee which can be charged is £10.

If a parent exercises their independent right under the Regulations simply to view the educational record, then this should be free of charge. If a copy of the educational records is supplied under the Regulations, a fee can be charged by the Board of Governors. This fee must not exceed the cost of supplying the information.

More information

If any more information is needed about this or any other aspect of data protection,

Phone: 01625 545745

E-mail: please use the online enquiry form on our website

Website: www.ico.gov.uk

Review

This policy will be reviewed annually.

Policy issued	October 2014
Policy ratified by governors	3 rd December 2014
Policy to be reviewed	December 2015

Signed (Acting Head Teacher)

Date

Signed (Chair of Governors)

Date